

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-69-2014.15
Complainant	Shri Narendra A Shah, 19, Jaylaxmi Society, Old Padra Road, Vadodara 390 020
Respondent	Shri N D Pradhan Deputy Engineer, Akota Sub-division, Vadodara.
Date of hearing	10.10.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri A G Shah, MGVCL

The complaint dated 25.09.2014 regarding to shift transformer from nearby compound wall.

On 10.10.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Narendra A Shah, appeared himself whereas N D Pradhan Deputy Engineer, Akota Sub-division, Vadodara appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are:

The complainant has consumer No.15532/02075/2 with contract load of 1 KW i.e. single phase supply. The complainant contended that there is 100 KVA distribution transformer erected nearby his compound wall of his residence 19, Jaylaxmi Society, Old Padra Road, Vadodara. He has also raised objection that due to the transformer his elevation is effected as well as there is transformer noise disturbance, hence he has requested Forum to direct MGVCL to shift the location of transformer.

The Respondent N D Pradhan Deputy Engineer, Akota Sub-division, Vadodara contended that the transformer erected at site is at a horizontal safe distance from complainant's gallery and it is more then horizontal distance recommended in IE rules i.e. 1.2 meters (As per clause 80 (2) (a)). The transformer erected was also inspected from I.M.P. Department before charging. He personally visited the site and noted horizontal distance from complainant's house gallery to transformer is about 3 meters and the transformer erected in public land. The Distribution box and the

transformer are also serviced on dated 14.10.2014 and no noise/sparking observed.

The Forum Members present at the hearing considered contention of both the parties and perused the records from which it is found that the transformer erected is in public land at a safe horizontal distance from complainant's residence. Hence it is not obstructing for day to day working of the complainant but if it looks odd in front of his gallery location, the complainant has to give way leave clearance as per GERC and to pay shifting charges as per MGVCL's norms.

In view of the above discussion, the Forum is of the opinion that the shifting of transformer and allied network (HT & LT) can be shifted after recovering necessary shifting charges as per company's prevailing norms. Also the complainant should suggest the new proposed place in public land where there is no objection by other public.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to shift the transformer and allied network after recovering full cost of shifting charges with way leave permissions.

(A G Shah)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>